



## ***Para-Transit Transportation Service***

### Petersburg Area Transit (PAT) Para-Transit Services

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***PAT*** is pleased to offer paratransit service for persons with disabilities living in the City of Petersburg, in the City of Colonial Heights, the City of Hopewell, Prince George County and Dinwiddie County. In addition to fixed route service, ***Petersburg Area Transit*** provides door-to-door service, wheel chair equipped van service for qualified persons. Reservations for next day service will be taken Monday-Friday, 8:30am-4:30pm by calling Petersburg Area Transit at 733-2413. Confirmation will be made the same day or the morning of the next regular business day. The paratransit service is available 6:00 a.m. until 6:15 p.m.

### Qualifications

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The Federal Transit Administration requires that ***Petersburg Area Transit*** limit the availability of paratransit service to persons who have a permanent or temporary physical or mental impairment that substantially limits one or more of the major life activities.

#### **IDENTIFICATION CARDS**

Photo identification cards are required of all paratransit patrons that are residents of the City of Petersburg, City of Colonial Heights, City of Hopewell, Prince George County and Dinwiddie County. Photo identification cards are taken on the *second* Tuesday every month from 9:00am-1:00pm. If a holiday falls on the day of the month, pictures are due to be taken the next business day.

#### **TRIP PURPOSE**

The paratransit service is available for any trip purpose in the service area.

#### **APPOINTMENTS**

The scheduling of medical appointments or reservations may be made up to fourteen (14) days in advance of the trip date. Same day requests will be honored if scheduling permits.

#### **SERVICE AREA**

***PAT*** paratransit service area is defined as the City of Petersburg (Petersburg Area Transit) and the area  $\frac{3}{4}$  miles outside the furthest service stop on our fixed route system. For further information about service in your area, please call us at 804-733-2413.



## ***Para-Transit Transportation Service***

### **NO SHOW POLICY**

It is the goal of *Petersburg Area Transit paratransit* service to provide on time, dependable service. Our expectation of our patrons is also to be dependable and on time for pick-up. Patrons failing to complete a requested trip on the paratransit service without notifying the service provider Petersburg Area Transit *at* least one hour prior to the scheduled pick up will be recorded as a "No Show." Excessive "No Shows" within a specific time frame may result in suspended service.

### **VISITATION POLICY**

*It is Petersburg Area Transit's pleasure to provide paratransit service to any visitor with proper documentation of ADA eligibility from another public entity or anyone visiting whom is ADA eligible for paratransit transit.*

### **FARE INFORMATION**

Paratransit patrons are charged \$1.75 for each one-way trip. Certified Personal Care Attendants are limited to one per patron and not charged a fare. Guest may ride at normal fare price.

### **Observed Holidays**

***New Year's***

***Memorial Day***

***July 4***

***Labor Day***

***Thanksgiving Day***

For further information on Para-Transit services, please call us:

***Mrs. Cynthia Banks***  
***Para-Transit Coordinator***  
***804.733.2413***



***Mr. D. Mason***  
***Transit Systems Manager***  
***804.733.2460***

